



AMPECO



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# SUSTAINABILITY REPORT

2022

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# ABOUT THE REPORT

AMPECO's business is based on sustainability, and as a leading company in the electric vehicle charging industry, we recognize the impact the environment has on our business and the impact we have on the environment. To ensure positive effects through our operations, we have developed a sustainability-focused business strategy aligned with selected United Nations Sustainable Development Goals (SDGs) but most importantly our values as caring human beings. Our goal is to create a future that is in harmony with nature and uses its resources in the most efficient way possible. In line with this strategy, we are publishing our first annual Sustainability Report, which outlines the steps we are taking to contribute proactively to the welfare of our society. We understand that there is room for improvement in our reporting, but we are firmly committed to working towards a common roadmap and further improving our operational performance. This report aims to provide a foundation for identifying and addressing the most significant factors that contribute to emissions reduction in our industry.

AMPECO's inaugural Sustainability Report is developed using the guidance of the SASB methodology for Software & IT companies in order to determine key materiality areas. The SASB standards identify the subset of environmental, social, and governance (ESG) issues most relevant to financial performance in each of the 77 industries. These are designed to help companies disclose financial-material sustainability information to investors and other relevant stakeholders.

To this end, this Sustainability Report will cover disclosure topics across four sustainability dimensions: environmental, social, and human capital, leadership and governance, as well as the resilience of our business model.

## OUR VALUES

Sustainability at AMPECO is reflected in how we conduct our business and deliver value for all connected stakeholders and partners along the value chain. We take our environmental responsibility seriously - from our daily operations to strategic long-term business outlook. This has been visible through our journey so far: the more we grow, the more sustainable business practices we employ. Our core values and principles on sustainability-related matters suggest a way of thinking with a focus on improving the welfare of our societies and a robust team spirit.

Our people culture that supports the achievement of our vision is defined by the following set of values:

We believe it is a marathon, not a sprint.

We embrace openness at all levels.

We empower each other on the road to success.

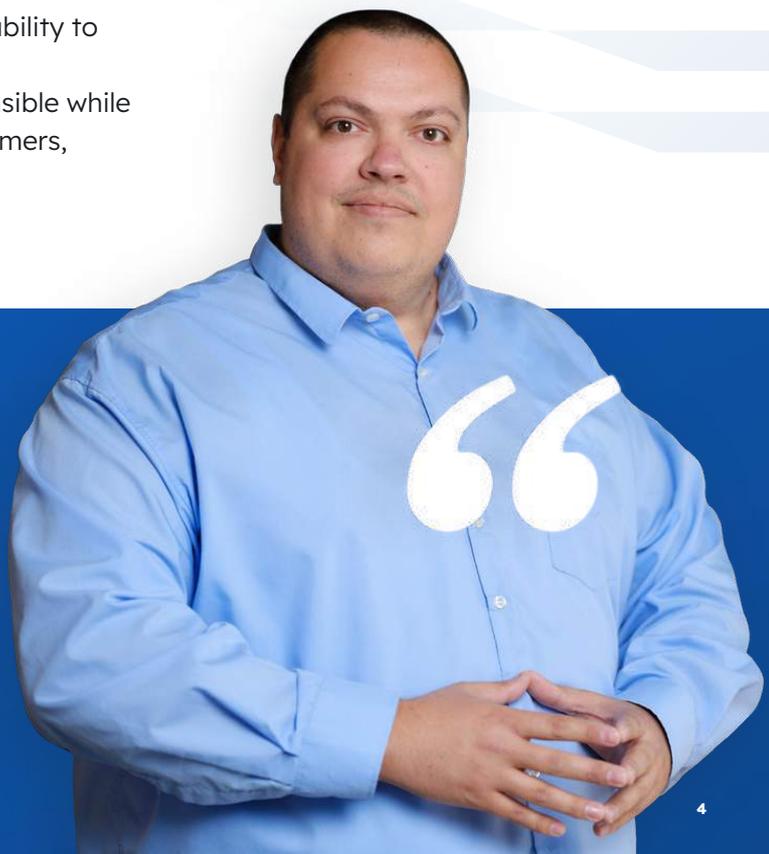
We are always ready to take the driver's seat.

We continuously charge ourselves with knowledge.

Sustainability for AMPECO can be defined as the ability to operate and grow our business in a manner that is economically, socially, and environmentally responsible while meeting the needs of our present and future customers, employees, and stakeholders.

As a business, we have a footprint on 45 markets. We want to make sure that we not only effectively empower the operations of our partners but also provide them with an end-to-end climate-friendly solution.

**ORLIN RADEV** CEO @ AMPECO



Towards the **E**nvironment

Towards the **S**ociety

Towards our **G**overnance

We plan to act on our commitments through the use of key ESG practices:

#### **TOWARDS THE ENVIRONMENT**

AMPECO strives to minimize its impact on the environment, by reducing its (digital) carbon footprint, promoting sustainable practices, and using resources efficiently. This is in addition to having a solution that already enables EV adoption and in turn offsets carbon emissions globally.

#### **TOWARDS THE SOCIETY**

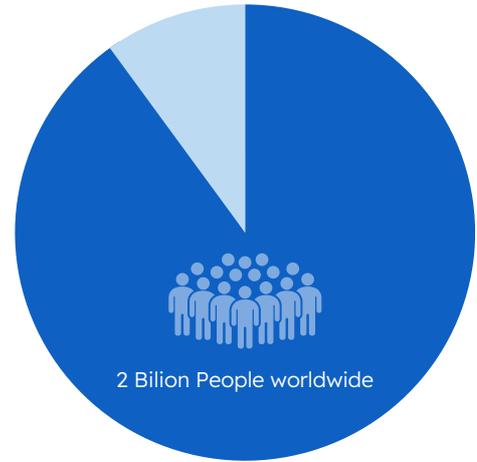
AMPECO prioritizes the well-being of its employees, customers, and the communities it serves, by fostering an inclusive and diverse workplace culture, promoting ethical business practices, and contributing to social and educational causes.

#### **TOWARDS THE GOVERNANCE**

AMPECO takes pride in the establishment of sound leadership and management practices across its structure and towards all its stakeholders, including its investors. This considers the company's commitment to ethical and transparent business practices, its [Code of Conduct](#) as well as compliance with all relevant legal and regulatory requirements.

## OUR SUSTAINABILITY STRATEGY

Today, small and medium-sized enterprises makeup 90% of businesses worldwide, employ two billion people, and are at the heart of the goods and services we depend on. As we are currently experiencing incredible growth with our state-of-the-art innovative EV charging management platform, we see climate action and sustainability as critical ingredients for creating a competitive advantage for businesses worldwide. This is why we have committed to reaching net-zero emissions by 2030 while empowering our partners and strengthening collaborations in the e-mobility ecosystem.



## OUR COMMITMENT TO NET-ZERO BY 2030

AMPECO has pledged to become a net-zero business by 2030 and made a commitment to reach this goal under the United Nations Race to Zero campaign.



In addition, AMPECO has actively held discussions and innovation sprints with leading institutions in the sustainability space like the University of Cambridge Institute for Sustainability Leadership (CISL), Business for Social Responsibility (BSR), the We Mean Business Coalition (WMBC) and the SME Climate Hub. We will continue to engage with external partners to address the barriers to climate action and propose solutions to support and empower other businesses on their path to sustainability. When monitoring compliance, we also adhere to the ten principles of the United Nations' Global Compact (UNGC).

“We want to be part of the solution and help accelerate an inclusive transition to a net-zero economy through our platform. Equitable and seamless EV charging solutions should be made available to all members of our society and we're working to achieve exactly this.

Head of Sustainability @ AMPECO

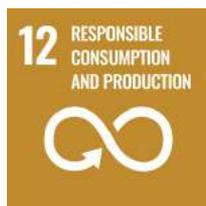
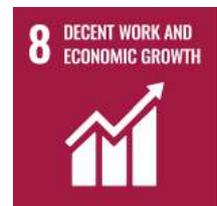
**Petar Georgiev**

## UN SDGS

We actively work to support the United Nations Sustainable Development Goals (SDGs) and share the view that businesses have a key role to play in delivering on and contributing to the goals.

We particularly contribute to the following goals through our operations:

# SUSTAINABLE DEVELOPMENT GOALS

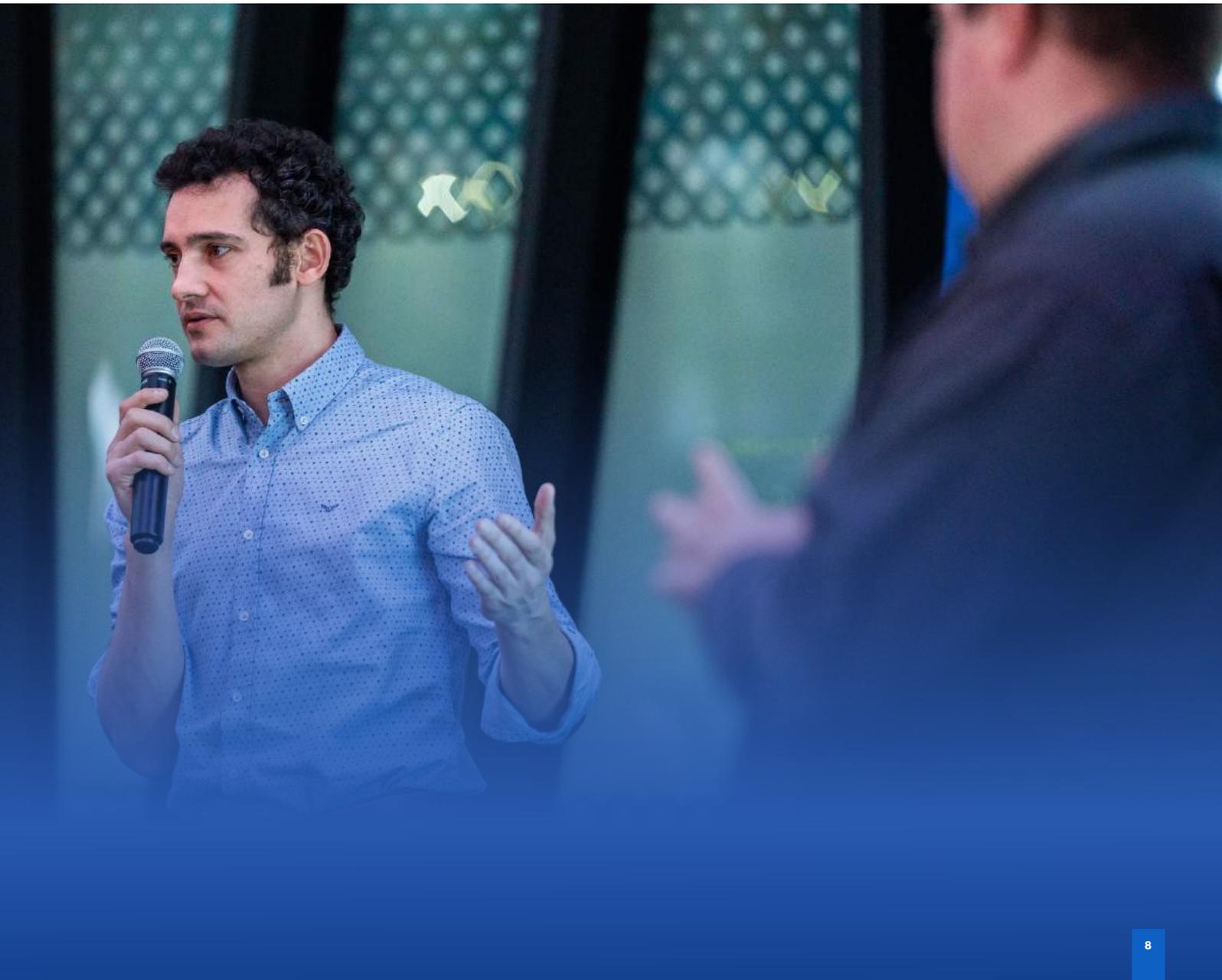


## HOW WE GOVERN

AMPECO has the utmost intention to combine economic success with ecological and social success. In this context, we are committed to evaluating our business practices and taking responsible action regarding environmental, social, and corporate governance implications.

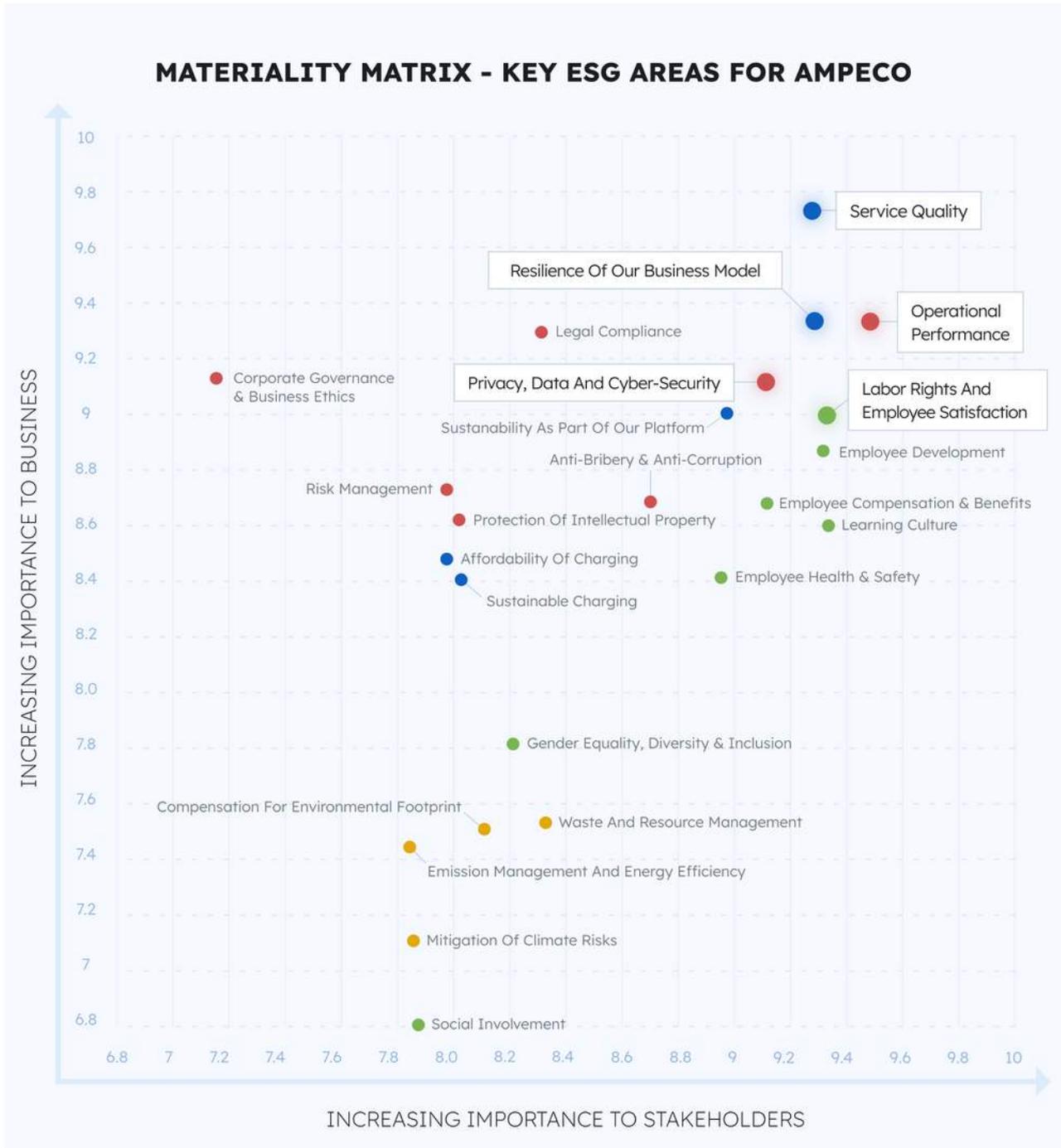
This strategy is reaffirmed by our executive management and our investors, who recognize the impact potential of our business and support the implementation of appropriate sustainability plans. To this end and as part of our investor-related ESG covenants, AMPECO has appointed a dedicated team member as Head of Sustainability who shall oversee the company's sustainability initiatives and develop policy guidelines.

As we grow as a business, we will make sure to acquire the necessary knowledge and to define appropriate measures, and actions as well as reporting KPIs to implement and track the progress and impact of our sustainability policy. Crucial elements here include the use of sustainable governance mechanisms and concrete measures to reduce the carbon footprint of our business activities.



# FOCUS AREAS

The starting point of benchmarking our sustainability efforts took place in the second half of 2022 when we conducted a materiality assessment. This process aims to help identify and prioritize the most significant sustainability issues that may affect our business, stakeholders, and the environment. The assessment was carried out by surveying employees and external stakeholders, based on the SASB materiality framework for Software & IT companies and its industry-specific subset of environmental, social and governance (ESG) issues most relevant to the performance of our company.



Type of ESG area:    ● Environmental    ● Social    ● Governance    ● Product-related

We decided to prioritize the sustainability issues based on their significance and stakeholder' expectations. This process has allowed us to begin the development of our sustainability strategy that aligns with our business goals, values, and stakeholder expectations. We will consistently monitor progress on these sustainability issues, consequently tracking key performance indicators (KPIs) and specific goals, targets and metrics.

Based on the results and their subsequent analysis, we identified **5 key ESG-related areas** specific to AMPECO's stakeholders and our business success. These are:

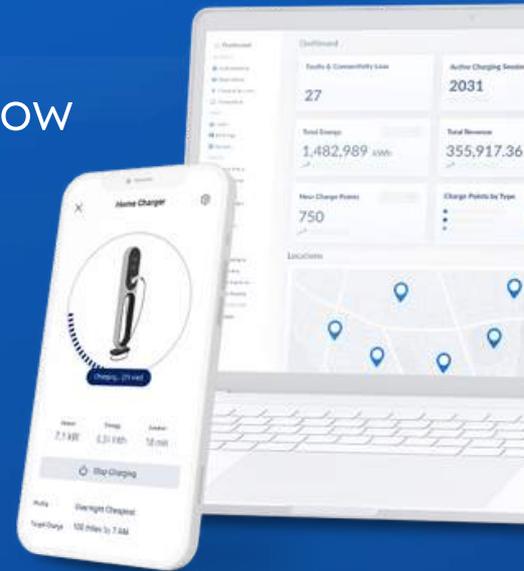
- 1 Service quality
- 2 Operational performance
- 3 Resilience of our business model
- 4 Labour rights and employee satisfaction
- 5 Privacy, data and cybersecurity

AMPECO is also undergoing an evaluation process on its way to becoming a certified B Corporation business. Taking this path has additionally helped us streamline our work across the areas where the action is needed to implement sustainability-related frameworks. We expect to successfully finalize our certification throughout 2023.

# THE AMPECO PLATFORM

## Powering the EV charging of tomorrow

Our product is uniquely positioned as an enabler in the rapidly growing EV charging ecosystem. The transition towards emission-free mobility requires adequate charging infrastructure, underpinned by comprehensive software that serves EV drivers, businesses, and grids. AMPECO’s cloud platform for EV charging powers more than 65,000 charging points as of March 2023 and in turn enables hassle-free charging for thousands of customers across all use cases - at home, at the workplace, or in the public domain.



 <b>White Label</b>	 <b>Payments &amp; Billing</b>	 <b>Hardware-agnostics</b>	 <b>AMPECO API</b>	 <b>EV Roaming</b>	 <b>Dynamic Load Management</b>
 <b>Plans &amp; Tariffs</b>	 <b>Customer &amp; Partner Management</b>	 <b>Remote Management &amp; Maintenance</b>	 <b>Security &amp; Scalability</b>	 <b>Reports &amp; Analytics</b>	 <b>Home Charging</b>

Overall, the energy-related functionalities of the AMPECO platform are designed to help EV charging station operators manage their energy consumption and costs, while also supporting the integration of renewable energy sources and promoting grid stability.

Of course, business needs can change quickly in response to rapid developments in the EV charging market. Sooner rather than later, network operators will require additional capabilities to meet sustainability-related requirements. This is why at AMPECO, we have put API technology at the core of our CPMS software solution. Our API-driven platform allows us to create unique business value by simplifying and expanding connections with utilities and other solution providers. We work closely with our clients in order to better understand the specific business needs of individual markets and in this way we foster even greater innovation across our product and service offerings.

In 2022, the global research and consulting firm Frost & Sullivan distinguished AMPECO with the global electric vehicle charging software product leadership award for its overall stellar performance, superior technological innovation, and strategic development.

FROST & SULLIVAN

**PRODUCT LEADERSHIP AWARD**

**2022**

# DELIVERING RESULTS GLOBALLY

In total, throughout 2022 the AMPECO platform enabled nearly 250 million electric kilometers across 45 markets.

- Our platform supported our clients to dispense nearly 50 million kWh in approximately 4.6 million charging sessions
- With the average efficiency of EVs assumed to be at 0.20kWh per km that's nearly 250 million electric km powered through these charging sessions
- We made calculations for emissions saved by using EVs for these trips instead of ICE vehicles and they suggest an offset of nearly 3200 tonnes, enabled by the AMPECO charging management platform



Our ultimate contribution as a business to society can be assumed to be carbon-negative. We estimate savings of at least **3200 tonnes of carbon** that offset our generated emissions.

We recognize that offsetting emissions through our product is only a good starting point and certainly not a complete solution. To achieve true climate neutrality by 2030, we will also pursue a transparent strategy for avoiding and reducing carbon emissions. In the future, we aim to offset only unavoidable emissions. Our ultimate goal is to contribute to a carbon-neutral economy by providing real zero-emission mobility and empowering our partners to do so too.

We already likely possess 90% of the ingredients needed to reduce our digital emissions. In our work with our cloud provider AWS, we have showcased a demand for cleaner services and we see positive signs that the industry is moving in this direction.

AMPECO supports its partners in providing an exceptional charging experience for EV drivers

Let's dive into the numbers on how we calculated our minimum 3200 tonnes of carbon savings.

We have broken our calculations down into 3 simple sections.

- The carbon impact of our team at the end of the year (see a detailed breakdown in Section 4) was 132 tonnes of CO<sub>2</sub>, largely focused across Scope 3 emissions (94.7% of total)
- The carbon impact of the tools, products, and services we use: about 1 tonne of CO<sub>2</sub>, calculated via the AWS customer carbon footprint tool. This result showcases and highlights the efficiency of our platform's operational environment.
- The carbon savings we've been able to enable by driving EV adoption: savings of 3200 tonnes CO<sub>2</sub> equivalent

We will continue to help companies worldwide to develop and grow EV charging networks. We know that a simple, hassle-free charging experience for drivers is what will ultimately accelerate EV adoption and move e-mobility forward.

**Alexander Alexiev**  
CTO @ AMPECO



# OUR ENVIRONMENTAL FOOTPRINT

As part of its sustainability efforts, AMPECO has taken a step forward to evaluate and implement measures to quantify the carbon footprint of its business operations using an appropriate framework. These measures form an integral part of the overall company strategy and will improve both operational performances and reduce the harmful impact on the environment. To this end, AMPECO has appointed a dedicated team member as Head of Sustainability, who oversees all relevant processes and develops policy guidance.

Reducing carbon emissions is imperative for the success of businesses globally.

The first step to reducing the environmental footprint of a business is to establish a sound and well-informed baseline. We took the performance of our organization in 2022 as the ground for our assessment. We started the year with 33 employees and finished off with 63. This, however, is not extraordinary given the immense growth we are experiencing. We expect 2023 to look similar considering that we closed a fundraising round. In this context, we will aim to ensure our per-employee footprint does not increase exponentially.

Monitoring and reporting emissions are essential for businesses in order to understand their impact on the environment, comply with regulations, and build trust with stakeholders while also identifying opportunities for improvement and cost savings.

One of the advantages of our solution at AMPECO is related to its operational efficiency. We can see this across four main pillars:

## 01 SCALABILITY

AMPECO is built to enable businesses to quickly and easily scale their operations. We accommodate growth without incurring significant capital expenditures.

## 02 AUTOMATION

We increasingly automate the manual processes associated with software deployment, maintenance, and firmware updates.

## 03 DATA-DRIVEN DECISION-MAKING

We leverage the vast amounts of data generated by our software to make informed decisions about product development, customer acquisition, and customer retention. By using data analytics and machine learning algorithms, we can ultimately identify trends, opportunities, and areas for improvement.

## 04 FLEXIBILITY

We provide our customers with great levels of flexibility by offering customized solutions tailored to their specific needs and use cases.

By leveraging cloud-based technologies, automation, and data analytics, we streamline our operations, reduce costs, and provide customers with greater flexibility and customization.

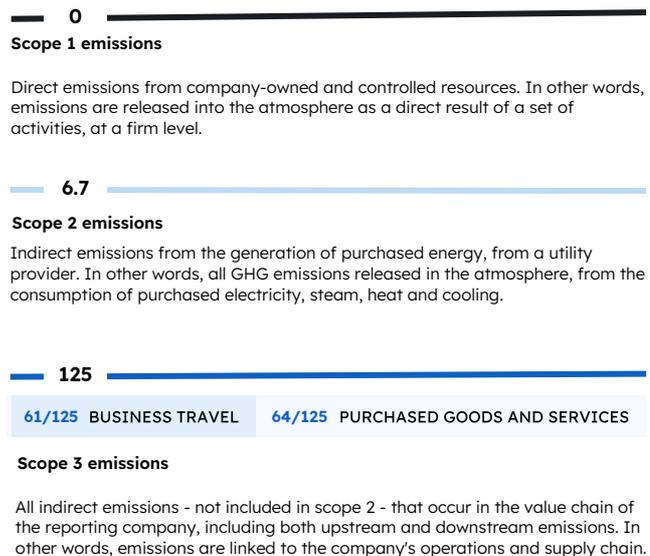
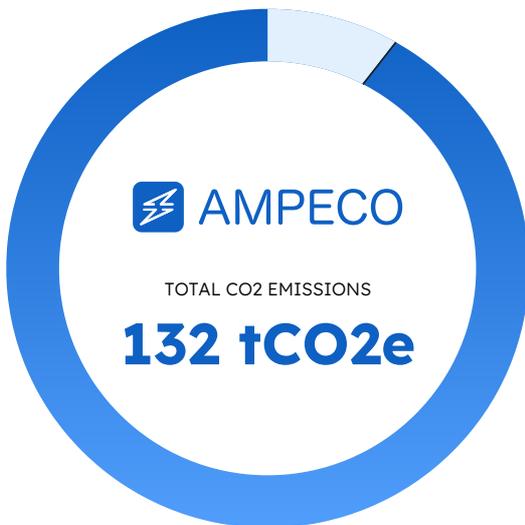
# ENVIRONMENTAL RESOURCE MANAGEMENT

Environmental resource management (ERM) involves identifying, assessing, and managing the environmental impact of operations and products alike. Notably, this is associated with the energy consumption and carbon footprint from the use of the software - in other words, our digital footprint.

To understand our footprint, we used a carbon calculator developed by [Normative.io](https://www.normative.io) and available to us through the SME Climate Hub. The tool uses artificial intelligence and machine learning algorithms to analyze data from a variety of sources, including energy bills, travel records, and supply chain data, in order to provide a comprehensive view of an organization's environmental impact.

Calculations for the reporting period from 1 January to 31 December 2022 showed that our total emissions as an organization are estimated at 132 tonnes of carbon dioxide equivalent.

This process has also helped us to identify hot spots, which we need to address strategically. According to the framework of the GHG Emissions Protocol Standards, business emissions are identified using three scopes of emissions:



More often than not, emissions along the value chain represent the biggest GHG impact. This is particularly true for SaaS businesses like AMPECO, with 94.7% of our emissions falling into Scope 3.

Based on the data we have gathered, we see that our GHG emissions mainly originate from purchased equipment and services as well as business travel. AMPECO also encourages its employees to set up a dedicated workspace at home where most of us work despite also having a physical office. As a company with headquarters in Sofia, Bulgaria, we ended up traveling not only within Europe but also to other key destinations globally in order to meet in person with some of our customers and attend major industry events.

In addition to our 2030 climate neutrality target, we will set up additional targets over the course of 2023 and will focus on collaborating more closely with suppliers. We plan to regularly report on this progress in our Sustainability Reports.



## ASSESSMENT OF RELEVANT MATERIAL TOPICS

### MATERIAL TOPIC

Optimize resource consumption

### WHAT WE MEASURE

Carbon intensity of overall operations of our business;  
Contribution to reduced GHG emissions in tonnes;

### HOW WE GOVERN THIS

We have set a target to become a net-zero business by 2030 and to this goal, we will:

Calculate scope 1, 2, 3 emissions yearly across all business units via external partner; improve the operational efficiency of our solution further;

Enact waste reduction measures; ensure the company staff is aware of the environmental impacts of their work activities; use sustainable transport where practical (e.g. AMPECO's own electric fleet or shared mobility services)

### MATERIAL TOPIC

Enable zero-emission mobility

### WHAT WE MEASURE

Total number of charging sockets supported on the AMPECO platform; total electric kms enabled for our clients' customers;

CO2 not emitted thanks to AMPECO's solutions

### HOW WE GOVERN THIS

We have established and consistently hold up-to-date a holistic overview of our platform for reporting purposes.

# PEOPLE AT THE CENTER OF EVERYTHING WE DO

Establishing a strong and inclusive work culture is essential for the success of our business. It creates a positive environment that promotes employee engagement and retention, customer satisfaction, innovation, and increased overall productivity. As a people-first organization, AMPECO strives to ensure we are able to attract, develop and retain talented individuals without bias.

To this end, in 2023 we have established a dedicated People and Culture Committee as a cross-functional team focusing on promoting and driving AMPECO's indeed culture. This committee guarantees that the company considers employees' perspectives when making decisions that affect them.

On the other hand, we work closely with our customers who have a dedicated Customer Success Manager. This approach to customer stewardship helps to build relationships with our customer base, advocate for their goals and focus on solving their long-term needs by bringing in indispensable value added.





## LABOUR RIGHTS, HEALTH AND SAFETY

As an employer, we are guided by the principle to foster a safe and good work environment. This approach is the epitome of the responsibility with which we conduct our business. We truly believe that open communication and transparency are key values to promote a better work culture.

Our commitment to human rights reflects our values as a company and our belief in the importance of conducting business in a responsible and ethical manner. We are proud to be a company that upholds and promotes human rights and we will continue to work to ensure that our practices and operations reflect this commitment. We recognize and respect the fundamental human rights of all individuals. We believe that respect for human rights is essential to our business success and our responsibility to society.

We have zero tolerance for violations of labor rights and workplace security. The utmost focus of our relationship with employees is always linked to health - be it physical or mental - and their safety. Serious incidents are being investigated and we ensure we install practices in place to prevent recurrent events.

We at AMPECO recognize the importance of well-being for our employees. This is why we provide additional healthcare insurance that covers a wide group of health issues. Additionally, all employees can benefit from facilitated sports activities.

## EMPLOYEE ENGAGEMENT AND DEVELOPMENT

We implement a standardized interview process as part of our targeted recruitment strategy, where we take into consideration only competence-related factors and employ principles of non-discrimination.

The employee training and development at AMPECO is focused on knowledge-sharing practices thus creating a culture of collaborative learning within the organization. This approach involves sharing knowledge among employees by encouraging open communication, teamwork, and skill-building opportunities. It aims to create a positive work environment that values continuous learning and self-improvement.

In this process, employees gain access to the expertise and experience of their colleagues across different departments or areas of specialization. They learn from each other's successes and mistakes through formal and informal channels such as mentoring, coaching, workshops, seminars, on-the-job training, and peer-to-peer learning. Overall, employee training and development through knowledge-sharing practices foster a culture of ongoing learning and development that benefits both the individual employee and the organization as a whole.

We believe that empowering our employees improves morale and increases productivity while reducing costs. Among other benefits, AMPECO employees benefit from driving EVs, dedicated home office set-up, flexible hours, and relevant company-sponsored courses and training. Our easy-going team-building events are also a definite landmark in the year of AMPECO where we spend time together and unwind in an informal environment surrounded by nature.





## CUSTOMER SATISFACTION

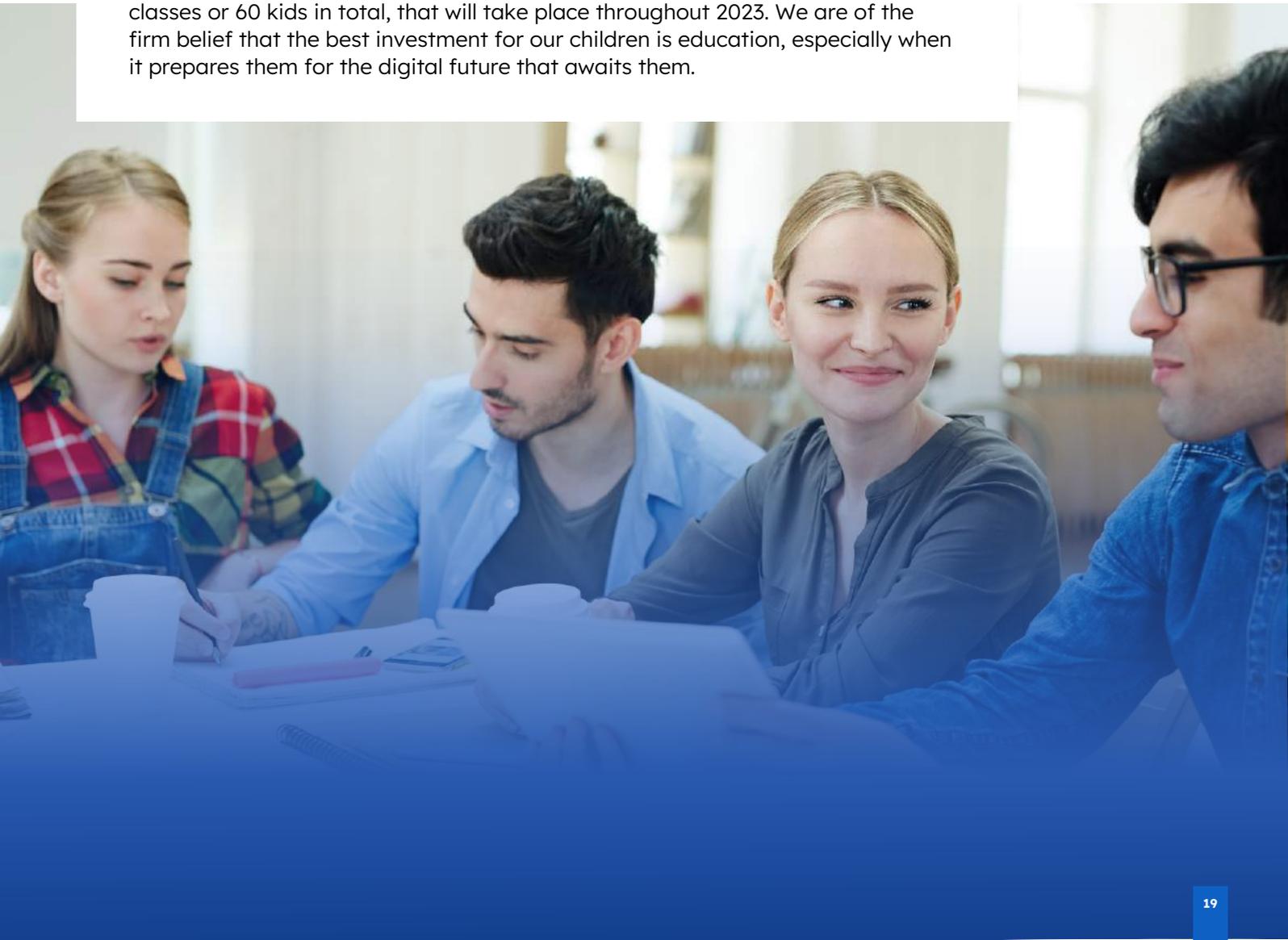
We closely monitor customer satisfaction and share the results internally.

We have two main ways to follow up on customer satisfaction, reactive and proactive. The reactive is by sending a survey after each n-th (e.g every 5th or 10th) Jira case, where the customer can fill in to score how satisfied they were with the particular service they received. The proactive work is done by the Account Managers (AMs), who conduct regular meetings and ask the client for their general satisfaction from the feedback and customer services provided by the Customer Success and Technical Support teams.

## IMPROVING THE WELLBEING OF OUR COMMUNITY

We strive to provide the best possible working environment for our employees. We also believe from the very early days of AMPECO that giving back to your ecosystem in such a way helps to nurture good practices across the board.

We are not just in it for the success of our company, which on its own is going to be shared among us all, but we also believe in giving back to the ecosystem and to society in general. In 2022, we supported an initiative by the Telerik Academy Foundation that promotes digital competence and programming for school kids across Bulgaria. In particular, AMPECO funded the organizational costs for 3 classes or 60 kids in total, that will take place throughout 2023. We are of the firm belief that the best investment for our children is education, especially when it prepares them for the digital future that awaits them.





# ASSESSMENT OF RELEVANT MATERIAL TOPICS

## MATERIAL TOPIC

### Equality & Inclusion

## WHAT WE MEASURE

Total number of inclusivity initiatives; total number of community engagements; reported incidents of discrimination or abuse

## HOW WE GOVERN THIS

We have set up a cross-functional People & Culture committee; as an equal opportunity employer, we have standardized interview process to avoid any bias during recruitment;

## MATERIAL TOPIC

### Labour rights and employee satisfaction

## WHAT WE MEASURE

Monitor employee retention rate and employee satisfaction

## HOW WE GOVERN THIS

We measure employee satisfaction, and motivation and identify potential areas for improvement by conducting annual all-staff employee surveys. A company culture framework supported by an annual calendar of activities plus a set of internal conduct documentation is internally driven & monitored by various stakeholders.

## MATERIAL TOPIC

### Training and employee development

## WHAT WE MEASURE

Regular performance & development 1-on-1 sessions are held, plus targeted training needs surveys with stakeholders. Collected info is used for maintaining the needed T&D planning.

## HOW WE GOVERN THIS

We have set up a buddy system and a mentorship program that kicks off as of the onboarding process; tailored courses for individuals to improve in their areas of expertise. Regular cross-departmental knowledge-sharing sessions are being held & recorded for upskilling our associates.

## CORPORATE GOVERNANCE

As part of its overall compliance efforts, AMPECO has implemented a rigorous Code of Conduct which highlights our responsibility for compliance. This is another recent document that has been created with the purpose to solidify our efforts to grow as a trustful partner organization. All AMPECO team members sign up to uphold its values and stick to the standards of behavior set therein. This reflects our commitment to conduct our business with integrity, respect, and professionalism.

### The Code of Conduct and its principles

[VIEW CODE OF CONDUCT](#) →



## LEGAL COMPLIANCE

AMPECO strictly adheres to all international laws and regulations that apply to our business. We work closely with our customers and ensure compliance with all relevant legislation to minimize any potential legal and ethical risks. The same holds true with regards to our product compliance to new market rules. We also actively engage in national and European regulation processes to advocate for faster EV charging roll-out and improved customer experience, which together ultimately speed up transport electrification and the adoption of renewable energy sources.

## OUR INFORMATION SECURITY MANAGEMENT SYSTEM (ISMS)

Security is at the top of our priority list and remains the key ingredient for having a truly scalable software solution.

For this reason, we have put in place an Information Security Management system, which covers:

- The full set of implemented security controls, including policies and procedures
- The defined processes therein, including security incident management and security risk management
- The description of roles and responsibilities, for example our Information Security Officer and our Security Governance Board

Moreover, AMPECO has obtained certifications for the following globally-respected information security standards: ISO 27001, 27017, 27018, and 27701. These certifications highlight our ongoing commitment to providing our customers with the gold standard in data security and privacy. We will continue to ensure the integrity of our platform through the set of controls to protect against unauthorized access or tampering with customer data.

## GOVERNANCE STRUCTURE

AMPECO's mission statement is both public-facing and formally shared with the employees of the company. Beyond a general commitment to environmental and social responsibility, it highlights responsibility for delivering a specific positive impact - the enabling of clean mobility for everyone. Our Board of Directors reviews annually a set of ESG indicators that aim to combine economic success with environmental and social well-being.

In order to conduct our business with integrity, we have adopted several policies containing important rules and practices. Our company does not tolerate any form of bribery or corruption, refrains from engaging in anti-competitive behavior, and strictly prohibits harassment, intimidation or illegal labor.

All employees of AMPECO are expected to follow the organization's Code of Conduct, which contains our fundamental principles and values. This document is not just a set of rules - it is a reflection of who we are as a company and what we stand for. We believe that by adhering to these principles, we create a culture of trust and respect within our organization, and we will earn the trust and respect of our customers, partners, and other stakeholders.



# ASSESSMENT OF RELEVANT MATERIAL TOPICS

**MATERIAL TOPIC**

Whistleblower policy

**WHAT WE MEASURE**

Incidents and actions taken.

**HOW WE GOVERN THIS**

Established mechanisms via an external system reporting tool.

**MATERIAL TOPIC**

Privacy, data & cybersecurity

**WHAT WE MEASURE**

ISO certifications audits (e.g. ISO27001, ISO27701, ISO27017, 27018)

**HOW WE GOVERN THIS**

Information Security Management System (ISMS) in place that covers set of documents, defined processes therein and established roles

AMPECO also provides security awareness trainings for employees

**MATERIAL TOPIC**

Operational performance

**WHAT WE MEASURE**

KPIs we report to our Board of Directors

**HOW WE GOVERN THIS**

We identify and remove process bottlenecks in order to streamline our operations; encourage synergies between units through joint meetings on horizontal topics and committees of interest; promote a healthy company culture



# INGREDIENTS FOR RESILIENT AND SUSTAINABLE BUSINESS GROWTH IN THE LONG-RUN

- ✓ Hiring and retention of motivated employees
- ✓ Service quality for our growing customer base
- ✓ Outstanding operational efficiency throughout the whole organization

## MEMBERSHIPS TO INTERNATIONAL ORGANIZATIONS

AMPECO is an active part of the e-mobility ecosystem through its membership in various trade associations and nonprofits in Europe\*, the US and globally. We are part of technical expert discussions with businesses from our value chain in order to jointly promote the acceleration of transport electrification.

It goes without saying that politics and legislation have a profound influence on the growth and development of the e-mobility industry. We take part in the international dialogue on topics related to EV charging in order to make an informed decision about our product while also highlighting the best and “worst” practices to the international expert community.

### GLOBAL



evRoaming4EU



### IN EUROPE



smartEn  
Smart Energy Europe



eurelectric  
powering people



CEE GTI  
Central & Eastern Europe  
Green Transport Initiative

### IN THE USA



FORTH



Smart Electric  
Power Alliance



### SUSTAINABILITY-RELATED ORGANIZATIONS



\* Information about AMPECO's activities can be found in the [EU Transparency Register](#) under the identifier 840884347992-22



95K+

Number of chargers in our platform

50M+

KWhs charged in 2022

250M+

Electric KMs powered

3200+

tCO2e emissions offset through our solution

## PRODUCT-RELATED INDICATORS

### MATERIAL TOPIC

Sustainable growth of the company

### WHAT WE MEASURE

Initiatives, targets and goals in our yearly report on Sustainability

### HOW WE GOVERN THIS

We verify findings with established external systems and strive to remain at the cusp of innovation

### MATERIAL TOPIC

Service quality

### WHAT WE MEASURE

Uptime of our platform; number of incidents and bugs related to our client- and customer-facing features

### HOW WE GOVERN THIS

By fulfilling our conditions in the Service Level Agreements we provide to our partners; by successfully resolving all business-critical issues in an expedited manner



Any questions regarding the AMPECO Sustainability Policy, sustainability performance and reporting can be directed to:

**PETAR GEORGIEV**

HEAD OF STRATEGIC ALLIANCES & SUSTAINABILITY

SEND PETAR AN EMAL

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